



## Activating your token

Step 1: Log in to iOCBC online trading platform with your User ID and Password

**Login**

User ID

Password

 For added security, please use our [On-Screen Keyboard](#) 

\* Please note that your password is case sensitive & must be alpha-numeric.

Step 2: Click on "Activate token now"

**Token selected**
[Logout](#)

Thank you for your selection. Kindly activate your token via iOCBC online portal upon receiving it.

---


Step 3: Activate your token in 3 simple steps:

**Activating the token**

**Step 1**

Enter the serial number at the back of your token



-  -

**Step 2**

OTP

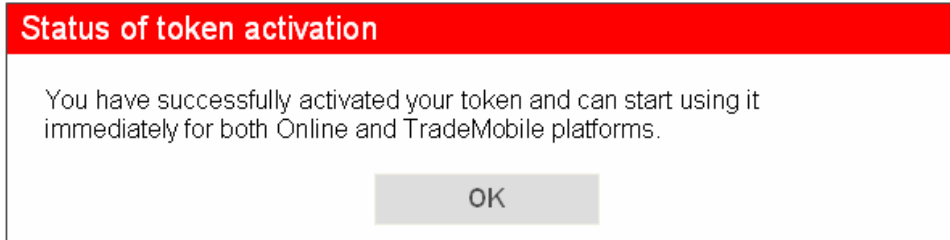
Press and hold the button to generate the One-Time Password (OTP).

**Step 3**

Enter the 6-digit One-Time Password (OTP)

#### Step 4: Status of token activation



#### Note:

a) Each token is unique and tagged to you. You will not be able to use another person's token to activate your trading account.

b) Once you have successfully activated your token, the system will end your session automatically. For subsequent logins, you will be required to enter not only your User ID and Password, but also the OTP generated from your token.

c) First time users of iOCBC are required to complete the authentication process via the Online trading platform before being able to login via the TradeMobile App:

Stage 1: Refer to Steps 1 to 3 above

Stage 2: Re-login with your User ID, password and OTP generated from your token

Stage 3: System will prompt you to accept our Standard Terms & Conditions