



## Declaration of Accredited Investor Status

Address: 18 Church Street, #01-00, OCBC Centre South, Singapore 049479  
Hotline: 1800 338 8688 / (65) 6338 8688 (if calling from overseas)

Name of Account Holder(s) ► As in our records

NRIC/Malaysian IC/Passport no./Business Reg no.

\_\_\_\_\_

\_\_\_\_\_

Account Number(s)#

\_\_\_\_\_

\_\_\_\_\_

# Please indicate "ALL" if you wish for your opt in confirmation to apply to all your accounts (individual / joint) held with OCBC Securities Pte Ltd.

1. I/We\* hereby declare that I am/we are\* an accredited investor as defined in section 4A of the Securities and Futures Act 2001 of Singapore (the "SFA") and acknowledge that OCBC Securities Pte Ltd ("OSPL") will only deal with or for us with respect to securities traded in a context other than through a formalized exchange, such as Fixed Income and derivative instruments— generally "OTC Securities", or certain specified investment products ("SIP") - **only if and for so long as** I am/we are\* an accredited investor.

2a. For individuals

Declaration by Account Holder	Please circle the relevant response
(a) My <b>net personal assets</b> <sup>@</sup> is more than S\$2 million (or its equivalent in a foreign currency); <b>OR</b>	YES / NO
(b) My <b>financial assets</b> <sup>@@</sup> (net of any related liabilities) exceed in value S\$1 million (or its equivalent in a foreign currency); <b>OR</b>	YES / NO
(c) My <b>income in preceding twelve (12) months</b> is not less than S\$300,000 or its equivalent in a foreign currency)	YES / NO

2b. For corporations

Declaration for Corporations	Please circle the relevant response
Our corporation's <b>net assets</b> exceed S\$10 million in value (or its equivalent in a foreign currency) based on our most recent audited balance sheet.	YES / NO

**Note: If your answer to the declaration in 2a or 2b (as relevant) is "NO", then you are not an accredited investor as required as a precondition to you being allowed to deal in selected OTC Securities or SIP with or through us, and you should not proceed with submitting your application for such dealings with or through us.**

<sup>@</sup> **Net personal assets:**

In determining the value of an individual's net personal assets, the value of the individual's primary residence<sup>1</sup>

- (a) is to be calculated by deducting any outstanding amounts in respect of any credit facility that is secured by the residence from the estimated fair market value of the residence; and
- (b) is taken to be the lower of the following:
  - i. the value calculated under paragraph (a); or
  - ii. \$1 million.

<sup>@@</sup> **Financial assets mean:**

- (a) a deposit as defined in section 4B of the Banking Act 1970 of Singapore; or
- (b) an investment product as defined in section 2(1) of the Financial Advisers Act 2001 of Singapore (e.g.: life policy, securities, derivatives contracts, units in a collective investment scheme etc).

3. I/We\* hereby provide OCBC Securities Pte Ltd ("OSPL") with copies of supporting documents to enable OSPL to carry out the necessary verification. **(Please refer to page 3 for list of supporting documents accepted)**

<sup>1</sup> This refers to the home where the investor lives in most of the time. This can be located in Singapore or overseas.

4. I/We\* understand that this declaration is valid for one year, and I/we undertake to provide OSPL with a new declaration on a yearly basis, or as and when required by OSPL and/or the relevant authorities.
5. I/We\* declare that the information provided is true to the best of my/our\* knowledge after having done reasonable due diligence to verify same. I/we\* acknowledge and agree that in the event of any materially false or incorrect declaration, OSPL may, without prejudice to its rights generally (including for damages), terminate/revoke the transaction(s) for which the correctness of my/our\* declaration and representation and warranty is a pre-condition. I/We\* will notify OSPL immediately should there be any changes in my/our circumstances which would result in a change of investor status.

Without prejudice to the above, I/we\* also acknowledge and agree as follows:

- (i) As the net asset test for determining whether I am/we are\* an accredited investor depends on full knowledge of my/our\* financial conditions (and in particular my/our\* liabilities), only I am/we are\* in a position to properly determine whether I am/we are\* not such an accredited investor. Therefore, in giving any and every order for dealing in OTC Securities or SIP, I/we\* represent, warrant and undertake in favour of OSPL with full intent that OSPL rely on its correctness as a material condition in agreeing to accepting my/our\* order that I am/we are\* such an accredited investor.
  - (ii) I/we\* further represent, warrant and undertake in favour of OSPL with full intent that OSPL relies on its correctness as a material condition in agreeing to any continued dealings with me/us\* in relation to OTC Securities or SIP to ensure that with respect each dealing I am/we are\* an accredited investor as defined above and will forthwith on ceasing to satisfy the conditions for being such an accredited investor forthwith notify OSPL and to cease any further dealings with OSPL with respect to OTC Securities or SIP; and
  - (iii) I/we\* also acknowledge and confirm that should it be discovered after the event that my/our\* representation warranty and undertaking with respect any OTC Securities or SIP transaction concluded with or through OSPL was wrong that the transaction shall be voidable at the option of OSPL but without prejudice to their right to cover for damages for my/our\* misrepresentation, breach of warranty and undertaking.
6. I/We\* undertake in any event to indemnify OSPL against, and/or to hold OSPL harmless from, any and all losses, damages, liabilities, costs, charges, fees, fines, penalties and/or expenses of whatever nature, howsoever, directly or indirectly, arising from, or in reliance of, my/our declaration herein.
  7. I/We\* also acknowledge that under and for the purposes of the Financial Advisers Act 2001 of Singapore (the "FAA") and the Financial Advisers Regulations ("FAR"), **OSPL is exempt from fulfilling the below obligations:**
    - (i) Section 34 of the FAA – Disclosure of product information (Exempted under Regulation 33 of the FAR)
    - (ii) Section 36 of the FAA – Reasonable basis for making investment recommendation (Exempted under regulation 34 of the FAR)
    - (iii) Section 45 of the FAA – Disclosure of certain interests in securities (Exempted under regulation 35 of the FAR)

## 8. OPT-IN CONFIRMATION

- (i) I / We refer to the opt-in process for "accredited investors", as defined under the Securities and Futures Act 2001 of Singapore (the "**SFA**").
- (ii) I/We understand that I/we have declared to you, on the basis of the information or supporting documents that have been provided to you or the financial assets that will be transferred to you

when my/our account is opened], to be a person mentioned in section 4A(1)(a)(i), (ii), (iii) or (iv) of the SFA (as set out in **Schedule 1** to the Letter), and am/are hence eligible to opt into the “accredited investor” status.

- (iii) I/We confirm that I/we know and understand the consequences of consenting to being treated by you as an accredited investor for the purposes of all of the consent provisions, as described in **Schedule 2** to the Letter.
- (iv) I/We hereby consent to being treated by you as an accredited investor for the purposes of all of the consent provisions.
- (v) I/We understand that my/our consent as set out above would apply to all my/our account(s) opened with you, my/our transaction(s) booked with you, and the relevant services and products offered by or through you to me/us where I/we act as principal solely for my/our own account (including joint accounts).
- (vi) I/We further understand that I/we may at any time withdraw my/our consent to be treated as an accredited investor for the purposes of all of the consent provisions, upon which you must not (after 30 days) treat me/us as an accredited investor for the purposes of all of the consent provisions. I/We understand that I/we can withdraw my/our consent by notifying Accounts Servicing in writing. I/We understand that you will notify me/us once my/our withdrawal has been processed by you and my/our investor status has been updated in your records, upon which you will not treat me/us as an accredited investor for the purposes of any of the consent provisions. I/We acknowledge and agree that until such time, I/we would still be treated as an accredited investor by you for the purposes of all of the consent provisions.

(vii) **Consent to Disclosure**

I/We consent to you disclosing the fact that I/we have consented to be treated as an accredited investor, as specified above, to any person that relies on my/our “accredited investor” status to be qualified as an accredited investor.

To the extent that I/we have a joint account opened / to be opened with you (the “**Joint Account(s)**”), I/we consent to you disclosing to all other joint accountholders of the Joint Account(s) that I/we have consented to be treated as an accredited investor, as specified below..

If I/we subsequently withdraw my consent to be treated as an accredited investor at any time, I/we consent to you disclosing to any person that relies on my “accredited investor” status and to all other joint accountholders of the Joint Account(s) that I have withdrawn my consent to be treated as an accredited investor.

## **9. Important Information and Warning on Unlisted Specified Investment Products**

- (i) Unlisted equity linked notes and unlisted structured notes (generally, the “Relevant SIPs”) are not suitable for clients who do not have an aggressive risk appetite and do not have sufficient disposable assets to place into such investments, even though they may have the knowledge or experience in the products. Such products carry high risks and investors may lose the full investment capital or more.
- (ii) Please be reminded that OSPL provides you only with execution only dealing services, and not investment advisory services. However, you may, from time to time, receive financial product or service-related communication and literature from OSPL (and/or its representatives) including materials relating to Relevant SIPs (the “Materials”) unless you have specifically instructed us that you do not wish to receive certain Materials.



**SUPPORTING DOCUMENTS REQUIRED****For individuals**

- (a) Who have declared that their net personal assets exceed S\$2 million in value (or its equivalent in a foreign currency); please submit one of the following documents:
- i. Copy of CDP statements, custody holdings or share financing statements (dated within 3 months)
  - ii. Copy of statements showing details of unit trusts held (dated within 3 months)
  - iii. Copy of statements showing details of surrender value of insurance policies (dated within 3 months)
  - iv. Copy of statement showing details of funds under management (dated within 3 months)
  - v. Copy of bank /CPF statement (dated within 3 months)
  - vi. Copy of title deed for properties and valuation report or, in place of valuation report, most recent transacted price of property according to publicly available data published by reputable authority (e.g URA)
  - vii. Statement/letter from any reputable Financial Institution affirming that client's net asset under custody with the Financial Institution qualifies the client as an AI as defined under Section 4A of the SFA

**For jointly-owned assets, customers to declare and acknowledge their percentage stake in the asset on the document provided. The value of the customer's percentage stake in the asset will be used in support of his/her AI declaration.**

- (b) Who have declared that their income in the preceding twelve (12) months is not less than S\$300,000 (or its equivalent in a foreign currency); please submit one of the following documents:
- i. Copy of monthly pay slip or bank statement with salary credit for the past 3 months
  - ii. Copy of latest income tax assessment
  - iii. Copy of listed company's financial statements/annual report for directors of listed companies (latest)

**For corporations**

- i. Copy of the most recent audited balance-sheet of the corporation; or
- ii. Where the corporation is not required to prepared audited accounts regularly, a copy of the balance-sheet of the corporation certified by the corporation as giving a true and fair view of the state of affairs of the corporation as of the date of the balance-sheet, which shall be within the preceding 12 months.

**SCHEDULE 1 – PERSONS MENTIONED IN SECTION 4A(1)(a)(i),(ii),(iii) OR (iv) OF THE SECURITIES AND FUTURES ACT 2001 OF SINGAPORE (THE “SFA”)****Individual mentioned in section 4A(1)(a)(i) of the SFA**

An individual mentioned in section 4A(1)(a)(i) of the SFA is an individual:

- (A) whose net personal assets exceed in value S\$2 million (or its equivalent in a foreign currency);
- (B) whose financial assets (net of any related liabilities) exceed in value S\$1 million (or its equivalent in a foreign currency), where “financial asset” means:
  - (BA) a deposit as defined in section 4B of the Banking Act 1970 of Singapore;
  - (BB) an investment product<sup>2</sup> as defined in section 2(1) of the Financial Advisers Act 2001 of Singapore; or
  - (BC) any other asset as may be prescribed by regulations made under section 341 of the SFA; or
- (C) whose income in the preceding 12 months is not less than S\$300,000 (or its equivalent in a foreign currency).

In determining the value of an individual's net personal assets for the purposes of subsection (1)(a)(i)(A), the value of the individual's primary residence:

- (a) is to be calculated by deducting any outstanding amounts in respect of any credit facility that is secured by the residence from the estimated fair market value of the residence; and
- (b) is taken to be the lower of the following:
  - (i) the value calculated under paragraph (a);
  - (ii) S\$1 million.

**Corporation mentioned in section 4A(1)(a)(ii) of the SFA**

A corporation mentioned in section 4A(1)(a)(ii) of the SFA is a corporation with net assets exceeding S\$10 million in value (or its equivalent in a foreign currency), as determined by:

- (A) the most recent audited balance-sheet of the corporation; or
- (B) where the corporation is not required to prepare audited accounts regularly, a balance-sheet of the corporation certified by the corporation as giving a true and fair view of the state of affairs of the corporation as of the date of the balance sheet, which date shall be within the preceding 12 months.

**Trustee mentioned in section 4A(1)(a)(iii) of the SFA**

A trustee mentioned in section 4A(1)(a)(iii) of the SFA is the trustee of:

- (a) any trust all the beneficiaries of which are accredited investors within the meaning of section 4A(1)(a)(i), (ii) or (iv) of the SFA;

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<sup>2</sup> Including securities, securities-based and other derivatives contracts, collective investment schemes, and life policies.

- (b) any trust all the settlors of which:
  - (i) are accredited investors within the meaning of section 4A(1)(a)(i), (ii) or (iv) of the SFA;
  - (ii) have reserved to themselves all powers of investment and asset management functions under the trust; and
  - (iii) have reserved to themselves the power to revoke the trust;
- (c) any trust the subject matter of which exceeds S\$10 million (or its equivalent in a foreign currency) in value.

**Person mentioned in section 4A(1)(a)(iv) of the SFA**

A person mentioned in section 4A(1)(a)(iv) of the SFA is:

- (a) an entity (other than a corporation) with net assets exceeding S\$10 million (or its equivalent in a foreign currency) in value;
- (b) a partnership (other than a limited liability partnership) in which every partner is an accredited investor;  
or
- (c) a corporation the entire share capital of which is owned by one or more persons, all of whom are accredited investors.



**SCHEDULE 2 – EXPLANATION OF EFFECT OF BEING TREATED AS AN ACCREDITED INVESTOR UNDER THE CONSENT PROVISIONS**

*The following sets out the effect under the consent provisions of you being treated by us as an accredited investor. Where we deal with you as an accredited investor, we would be exempt from complying with certain requirements under the Financial Advisers Act 2001 of Singapore (the “FAA”) and certain regulations, notices and guidelines issued thereunder, as well as certain requirements under the Securities and Futures Act 2001 of Singapore (the “SFA”) and certain regulations and notices issued thereunder.*

*Please note that the regulatory requirements that we are exempted from when dealing with you as an accredited investor may be amended and updated from time to time due to regulatory changes or otherwise.*

*Under the SFA and the regulations and notices issued thereunder:*

1. **Compensation from fidelity fund under Section 186(1) of the SFA.** The fidelity fund is established by an approved exchange (such as and including Singapore Exchange Securities Trading Limited, Singapore Exchange Derivatives Trading Limited, ICE Futures Singapore Pte. Ltd. and Asia Pacific Exchange Pte. Ltd.). Section 186(1) of the SFA provides for a fidelity fund to be held and applied for the purposes of compensating persons who suffer pecuniary loss because of certain defaults. Compensation may be made where there is a defalcation committed by a member of the approved exchange or its agent in the course of, or in connection with, a dealing in capital markets products done on the approved exchange or through a trading linkage of the approved exchange with an overseas exchange, where the defalcation is committed in relation to any money or other property which (after the establishment of the fidelity fund) was entrusted to or received by, *inter alia*, that member or by any of its agents for or on behalf of any other person or as trustee.

*When we deal with you as an accredited investor, you would not be entitled to be compensated from the fidelity fund, even if you have suffered pecuniary loss in the manner contemplated under Section 186(1) of the SFA. You are therefore not protected by the requirements of Section 186(1) of the SFA.*

2. **Prospectus Exemptions under Sections 275 and 305 of the SFA.** Under Part XIII of the SFA, all offers of securities and securities-based derivatives contracts, and units of collective investment schemes are required to be made in or accompanied by a prospectus in respect of the offer that is lodged and registered with the Monetary Authority of Singapore (“MAS”) and which complies with the prescribed content requirements, unless exempted. The SFA further provides for criminal liability for false and misleading statements contained in the prospectus, omissions to state any information required to be included in the prospectus or omissions to state new circumstances that have arisen since the prospectus was lodged with the MAS which would have been required to be included in the prospectus if it had arisen before the prospectus was lodged with the MAS. In addition, certain persons, including the person making the offer, the issuer, the issue manager and the underwriter (the “**Persons**”) may be liable to compensate any person who suffers loss or damage as a result of the false or misleading statement in or omission from the prospectus, even if such persons were not involved in the making of the false or misleading statement or the omission.



Sections 275 and 305 of the SFA are exemptions from the prospectus registration requirement under the SFA and exempt the offeror from registering a prospectus when the offer of securities and securities-based derivatives contracts, and units of collective investment schemes is made to relevant persons. Relevant persons include accredited investors. In addition, secondary sales made to institutional investors and relevant persons, which include accredited investors, remain exempt from the prospectus registration requirement provided that certain requirements are met.

**Subsequent Sales:** Subsequent sales of securities, securities-based derivatives contracts and collective investment schemes are subject to restrictions under Section 276(1) and 276(2) or, as the case may be, Sections 305A(1)(b) such that subsequent sales to relevant persons (including accredited investors) will continue to be exempt from prospectus requirements.

Where securities, securities-based derivatives contracts and collective investment schemes are subscribed or purchased under Section 275 or 305 of the SFA by a relevant person which is:

- (a) a corporation (which is not an accredited investor) the sole business of which is to hold investments and the entire share capital of which is owned by one or more individuals, each of whom is an accredited investor (the “**Corporation**”); or
- (b) a trust (where the trustee is not an accredited investor) whose sole purpose is to hold investments and each beneficiary of the trust is an individual who is an accredited investor (the “**Trust**”),

*inter alia*, securities of that corporation or the beneficiaries’ rights and interest (howsoever described) in that trust shall not be transferred within six months after that corporation or that trust has acquired the securities, securities-based derivatives contracts and collective investment schemes pursuant to an offer made under Section 275 or 305 of the SFA except, *inter alia*, to an institutional investor or to a relevant person.

If you opt to be treated as an accredited investor, the above restrictions will not apply, and you will not be prohibited from being a transferee of the securities of the Corporation or interests in the Trust in the circumstances specified.

***When we deal with you as an accredited investor, the issuer and/or offeror is exempt from the prospectus requirements under Part 13 of the SFA pursuant to the exemptions under Sections 275 and 305 of the SFA. As a result of this, the issuer and/or offeror is not under any statutory obligation to ensure that all offers of the relevant products to you are made in or accompanied by a prospectus that is lodged and registered with the MAS and which complies with the prescribed content requirements. Consequently, the issuer and/or offeror is not subject to the statutory prospectus liability under the SFA and you would not be able to seek compensation from the Persons under the civil liability regime for prospectuses even if you suffer loss or damage as a result of any false or misleading statement in or omissions in the offering document. Subsequent sales of securities, securities-based derivative contracts and collective investment schemes first sold under inter alia Section 275 and 305 can also be made to you, as well as transfers of securities of Corporations and interests in Trusts. You are therefore not protected by the prospectus registration requirements of the SFA.***

3. **Restrictions on Advertisements under Sections 251 and 300 of the SFA.** Sections 251 and 300 of the SFA prohibit any advertisement or publication referring to an offer or intended offer of securities and securities-based derivatives contracts, and units of collective investment schemes from being made,

except in certain circumstances. In this regard, where a preliminary document has been lodged with the MAS, certain communications may be made. These include the dissemination of, and presentation of oral or written material on matters contained in, the preliminary document which has been lodged with the MAS to institutional investors and relevant persons under Sections 251(3), 251(4)(a), 300(2A) and 300(2B)(a) of the SFA. Relevant persons include accredited investors.

***When we deal with you as an accredited investor, you may receive communications relating to a preliminary document which has been lodged with the MAS. You are therefore not protected by the requirements of Sections 251 and 300 of the SFA.***

#### **4. Part III of the Securities and Futures (Licensing and Conduct of Business) Regulations (“SFR”).**

Part III of the SFR stipulates the requirements imposed on us in relation to the treatment of customers' moneys and assets. While we remain under the statutory obligation to deposit all moneys and assets received on your account in a trust account or custody account maintained in accordance with Regulations 17 and 27 of the SFR (respectively) or any other account into which you direct the moneys or assets be deposited, as an accredited investor, the enhanced safeguards in relation to the moneys that we receive from or on your account (in particular in relation to over-the-counter (“**OTC**”) derivatives transactions) will not apply.

We may also deposit moneys received on your account, including moneys received in respect of OTC derivatives contracts, with an approved clearing house, a recognised clearing house, a member of an organised market or a member of a clearing facility for the purposes of facilitating transactions on those clearing facilities or organised markets (as the case may be) on your behalf or for any other purposes as the rules that such clearing facilities or organised markets may specify (as the case may be).

We are also exempt from the following statutory obligations: (i) the disclosure requirements pertaining to the manner in which your moneys and assets are held (whether locally or in a foreign jurisdiction), as specified under Regulations 18A and 27A of the SFR (respectively); (ii) the prohibition against transferring title in your moneys or assets to us or any other person except in certain prescribed circumstances relating to the borrowing or lending of your specified products, and using your moneys or assets to meet our own obligations under Regulation 20A and 34A, and 35 of the SFR (respectively); (iii) the obligation to inform you that we may use your assets for a sum not exceeding the amount owed by you to us, disclose the risks of such use to you and obtain your consent before using your assets, including mortgaging, charging, pledging or hypothecating your assets under Regulation 34 of the SFR.

We have summarised the requirements below.

Holder of capital markets services licence ("CMSL") that is a member of an approved clearing house or recognised clearing house	Retail customer	Accredited investor
Money received for OTC derivatives contract <sup>3</sup>	Deposit into a trust account	<ul style="list-style-type: none"> <li>• Deposit into a trust account in accordance with Regulation 17 of the SFR (requires the trust account to be maintained with a certain specified institution which is assessed as suitable); or</li> <li>• Deposit into account directed by accredited investor</li> </ul>
Money received for capital markets product that is not an OTC derivatives contract <sup>4</sup>	<ul style="list-style-type: none"> <li>• Deposit into a trust account maintained in accordance with Regulation 17 of the SFR (requires the trust account to be maintained with a certain specified institution which is assessed as suitable); or</li> <li>• Deposit into account directed by retail customer to which retail customer has legal and beneficial title and maintained with licensed banks, merchant banks or finance companies or banks established and regulated as banks outside Singapore</li> </ul>	<ul style="list-style-type: none"> <li>• Deposit into a trust account maintained in accordance with Regulation 17 of the SFR (requires the trust account to be maintained with a certain specified institution which is assessed as suitable); or</li> <li>• Deposit into account directed by accredited investor</li> </ul>
Moneys must not be commingled or deposited in the same trust account <sup>5</sup>	<ul style="list-style-type: none"> <li>• Exception for money received in respect of OTC derivatives contracts, where moneys received on account of retail customers can be commingled or deposited in same trust account</li> </ul>	<ul style="list-style-type: none"> <li>• Exception for money received on account of non-retail customers, which can be commingled or deposited in the same trust account as money received on account of retail customers in respect of any capital markets products other than OTC derivatives contracts</li> </ul>

<sup>3</sup> Regulation 16(1)(b)

<sup>4</sup> Regulation 16(1)(b)

<sup>5</sup> Regulation 16(3)

	<ul style="list-style-type: none"> <li>Exception for money received on account of retail customers in respect of any capital markets products other than OTC derivatives contracts, where such moneys received on account of retail investors can be commingled or deposited in same trust account as money received on account of non-retail customers</li> </ul>	
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All CMSL holders	Retail customer	Accredited investor
<b>Money received in foreign currency, subject to written consent of customer<sup>6</sup></b>	<ul style="list-style-type: none"> <li>Deposit moneys (other than moneys received from or on account of retail customer in respect of OTC derivatives contracts entered into between the CMSL holder and retail customer) into a trust account with custodian outside Singapore which is licensed to conduct banking business</li> </ul>	<ul style="list-style-type: none"> <li>Deposit all moneys (including moneys received in respect of OTC derivatives contracts) into a trust account with custodian outside Singapore which is licensed to conduct banking business</li> </ul>
<b>Disclosure requirement<sup>7</sup></b>	<ul style="list-style-type: none"> <li>CMSL holder to make certain disclosures (such as whether the moneys/assets will be commingled with other customers and the risks of commingling, consequences if the institution which maintains the trust/custody account becomes insolvent) in writing prior to depositing moneys/assets in trust/custody account</li> </ul>	<ul style="list-style-type: none"> <li>No such requirement</li> </ul>

<sup>6</sup> Regulation 17(2)

<sup>7</sup> Regulations 18A and 27A

<b>Depositing moneys with <i>inter alia</i> approved or recognised clearing house or member of organised market or clearing facility<sup>8</sup></b>	<ul style="list-style-type: none"> <li>Permitted only for moneys received for <b><i>non-OTC derivatives contracts</i></b> for certain purposes, e.g. facilitating the continued holding of a position on behalf of the customer, clearing or settlement of capital markets products on the clearing facility</li> </ul>	<ul style="list-style-type: none"> <li>Permitted only for moneys received for certain purposes, e.g. facilitating the continued holding of a position on behalf of the customer, clearing or settlement of capital markets products on the clearing facility</li> </ul>
<b>Prohibition on transferring title of moneys/assets received from customer to CMSL holder or any other person<sup>9</sup></b>	<ul style="list-style-type: none"> <li>Prohibited unless transferred in connection with: <ul style="list-style-type: none"> <li>in the case of moneys, the lending of the retail customer's specified products; and</li> <li>in the case of assets, the borrowing or lending of specified products, in accordance with Regulation 45 of the SFR</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>No such requirement</li> </ul>
<b>Withdrawals from trust account/custody account to make payment/transfer the moneys/assets to any other person or account in accordance with the written direction of the customer<sup>10</sup></b>	<ul style="list-style-type: none"> <li>Not permitted where the withdrawal is from a retail customer's trust account for the purpose of making a payment, and not permitted to transfer retail customer's assets, to meet any obligation of the CMSL holder in relation to any transaction entered into by the CMSL holder for the benefit of the holder</li> </ul>	<ul style="list-style-type: none"> <li>No such prohibition</li> </ul>
<b>Customer Assets<sup>11</sup></b>	<ul style="list-style-type: none"> <li>Deposit into a custody account maintained in accordance with Regulation 27 of the SFR (requires the custody account to be maintained with certain specified institutions only); or</li> </ul>	<ul style="list-style-type: none"> <li>Deposit into a custody account maintained in accordance with Regulation 27 of the SFR (requires the custody account to be maintained with certain specified institutions only); or</li> <li>Deposit into account directed by accredited investor</li> </ul>

<sup>8</sup> Regulation 19

<sup>9</sup> Regulations 20A and 34A

<sup>10</sup> Regulations 21(2) and 35(2)

<sup>11</sup> Regulation 26(1)(a)

	<ul style="list-style-type: none"> <li>Deposit into account directed by retail customer to which retail customer has legal and beneficial title and maintained with, inter alia, licensed banks, merchant banks or finance companies or banks established and regulated as banks outside Singapore</li> </ul>	
<b>Mortgage of customer's assets – CMSL holder may mortgage, charge, pledge or hypothecate customer's assets for a sum not exceeding the amount owed by the customer to the holder<sup>12</sup></b>	<ul style="list-style-type: none"> <li>Prior to doing so, CMSL holder must inform the retail customer of this right, explain the risks and obtain written consent of the retail customer</li> </ul>	<ul style="list-style-type: none"> <li>No equivalent requirement to inform, explain risks or obtain written consent of accredited investor</li> </ul>

***When we deal with you as an accredited investor, we are exempt from treating you as a “retail investor” in relation to certain requirements stipulated under Part III of the SFR pertaining to the treatment of a retail customer's moneys and assets. You are therefore not protected by those requirements under Part III of the SFR.***

- 5. Regulation 47BA of the SFR.** Regulation 47BA of the SFR provides that a CMSL holder must not deal with a retail customer as an agent when dealing in capital markets products that are over-the-counter derivatives contracts and/or spot foreign exchange contracts for the purposes of leveraged foreign exchange trading.

***When we deal with you as an accredited investor, we are exempt from treating you as a “retail investor” and may therefore deal with you as an agent in relation to over-the-counter derivatives contracts and/or spot foreign exchange contracts for the purposes of leveraged foreign exchange trading.***

- 6. Regulation 47E of the SFR.** Regulation 47E(1) and (2) of the SFR provide for certain risk disclosure requirements that a CMSL holder that deals in capital markets products and provides fund management services respectively must comply with in relation to trading in futures contracts, spot foreign exchange contracts for the purposes of leveraged foreign exchange trading, and foreign exchange over-the-counter derivatives contracts for retail customers that are not related corporations of the CMSL holder.

A CMSL holder that deals in capital markets products must not open a trading account for a retail customer who is not its related corporation for the purpose of entering into transactions of sale and purchase of the abovementioned capital markets products unless it has furnished the customer with a written risk disclosure document disclosing the material risks of the specified capital markets products in a prescribed form (Form 13), and receives an acknowledgement signed and dated by the customer that he has received and understood the nature and contents of the Form 13.

<sup>12</sup> Regulation 34(2)

Regulation 47E also specifies that copies of Forms 13 and 14 are kept in Singapore.

***When we deal with you as an accredited investor, we are not under any statutory obligation to provide you with the risk disclosures in the manner contemplated under Regulation 47E of the SFR. You are therefore not protected by the risk disclosure requirements under Regulation 47E of the SFR.***

7. **Section 99H(1)(c) of the SFA read with Regulations 3A(5)(c), (d), (e) and (7) of the SFR.** Section 99H(1)(c) of the SFA read with Regulations 3A(5)(c), (d) and (e) of the SFR provide that where a principal wishes to appoint an individual as a provisional representative or temporary representative in respect of any SFA regulated activity, the principal is required to lodge with the MAS an undertaking to ensure that (i) the provisional representative or temporary representative is accompanied at all times by an authorised person when meeting any client or member of the public in the course of carrying on business in any SFA regulated activity, (ii) the provisional representative or temporary representative sends concurrently to an authorised person all electronic mail that he sends to any client or member of the public in the course of carrying on business in any SFA regulated activity and (iii) the provisional representative or temporary representative does not communicate by telephone with any client or member of the public in the course of carrying on business in any SFA regulated activity, other than by telephone conference in the presence of an authorised person. An “authorised person” for these purposes refers to an appointed representative or a director of the principal, an officer of the principal whose primary function is to ensure that the carrying on of business in the SFA regulated activity in question complies with the applicable laws and requirements of the MAS or an officer of the principal appointed to supervise the representative in carrying on of business in the SFA regulated activity.

***When we deal with you as an accredited investor, we are not under any statutory obligation to restrict the interactions with you that may be undertaken by our provisional representatives or temporary representatives in the course of carrying on business in any SFA regulated activity in the manner set out in Regulations 3A(5)(c), (d) and (e) of the SFR. You are therefore not protected by the requirements of Section 99H(1)(c) of the SFA read with Regulations 3A(5)(c), (d) and (e) of the SFR.***

8. **Regulation 7 of the SFR.** Regulation 7 of the SFR provides that a CMSL holder for dealing in capital markets products that are specified products (other than a member of an approved exchange (such as Singapore Exchange Securities Trading Limited) is required to lodge with the MAS a deposit of S\$100,000 for the duration of its licence, where the deposit shall be applied by the MAS for the purpose of compensating any person (other than an accredited investor, expert investor or institutional investor) who suffers pecuniary loss as a result of any defalcation committed by the CMSL holder or any of its agents in relation to any money or other property which, in the course of or in connection with its business in dealing in capital markets products that are specified products was (i) entrusted to or received by the CMSL holder or agent for or on behalf of any other person or (ii) entrusted to or received by the CMSL holder as trustee (whether or not with any other person) of that money or property, or the agent as trustee of, or on behalf of the trustee of, that money or property.

***When we deal with you as an accredited investor, you would not be able to claim compensation in relation to the deposit we, as a CMSL holder for capital markets products that are specified products, have lodged with the MAS, even if you have suffered pecuniary loss in the manner contemplated in Regulation 7 of the SFR. You are therefore not protected by the requirements of Regulation 7 of the SFR.***



9. **Regulation 33 of the SFR.** Regulation 33(2) of the SFR provides that a CMSL holder shall not lend or arrange for a custodian to lend the specified products of the customer unless it has explained the risks involved to the customer (Regulation 33(2)(a)) and obtained the customer's written consent to do so (Regulation 33(2)(b)). The requirement to explain the risks involved to the customer does not apply where the customer is an accredited investor, expert investor or institutional investor. However, regardless of whether the customer is a retail investor or an accredited investor, the CMSL holder shall nevertheless enter into an agreement with the customer to set out the terms and conditions for such lending, or as the case may be, enter into an agreement with the custodian setting out the terms and conditions for the lending and disclose these terms and conditions to the customer.

***When we deal with you as an accredited investor, we are not under any statutory obligation to explain the risks involved to you prior to us lending or arranging for a custodian to lend your specified products. You are therefore not protected by the requirements of Regulation 33(2)(a) of the SFR.***

10. **Regulation 40 of the SFR.** Regulation 40(1) of the SFR provides that a CMSL holder is required to furnish to each customer on a monthly basis a statement of account containing certain particulars prescribed under Regulation 40(2) of the SFR. In addition, Regulation 40(3) of the SFR provides that a CMSL holder is required to furnish to each customer, at the end of every quarter of a calendar year, a statement of account containing, where applicable, the assets, derivatives contracts of the customer and spot foreign exchange contracts for the purposes of leveraged foreign exchange trading of the customer that are outstanding and have not been liquidated and cash balances (if any) of the customer at the end of that quarter.

***When we deal with you as an accredited investor and provided we have made available to you (on a real-time basis) the prescribed particulars in the form of electronic records stored on an electronic facility and you have consented to those particulars being made available in this manner or you have requested in writing not to receive the statement of account, we are not under any statutory obligation to furnish a monthly or quarterly statement of account to you. You are therefore not protected by the requirements of Regulations 40(1) and (3) of the SFR.***

11. **Regulation 45 of the SFR.** Regulation 45 of the SFR provides that borrowing and lending of specified products by a CMSL holder (i) must be recorded in a prior written agreement between the CMSL holder and the lender or borrower or their duly authorised agent where such agreement includes certain prescribed details; and (ii) must be collateralised. In particular, the CMSL holder is required to ensure that the collateral provided must, throughout the period that the specified products are borrowed or lent, have a value of not less than 100% of the market value of the specified products borrowed or lent. Regulation 45 of the SFR further sets out the acceptable forms of collateral for these purposes.

***When we deal with you as an accredited investor, we are not under any statutory obligation to provide collateral to you under Regulation 45 of the SFR when we borrow specified products from you. Where we provide assets to you as collateral for the borrowing, the agreement shall specify whether the specified products borrowed, and the assets provided comprising specified products (if any) are marked to market and if so, the procedures for calculating the margin. However (unlike for retail investors), the agreement does not have to include the requirement to mark-to-market on every business day the specified products that are borrowed nor the minimum collateral comprising specified products nor procedures for calculating the margins.***

- 12. Regulation 47A(1) of the SFR.** Regulation 47A(1) of the SFR provides that disclosures of certain interests in respect of underwriting agreements have to be made. In particular, a CMSL holder must, in certain circumstances, disclose its interests in specified products when offering to sell specified products otherwise than in the ordinary course of trading on an approved exchange or recognised market operator or recommending specified products, where the CMSL holder has entered into an underwriting agreement in respect of such specified products. Copies of any written offer, written recommendation or written statement sent by the CMSL holder must be kept for a period of 5 years after the day of the written offer, recommendation or statement is made.

***When we deal with you as an accredited investor, we are not under any statutory obligation to provide you with disclosures of our interest in specified products in the manner contemplated under Regulation 47A of the SFR. You are therefore not protected by the requirements under Regulation 47A of the SFR.***

- 13. Regulation 47DA of the SFR.** Regulation 47DA(1) and (2) of the SFR provide for certain general risk disclosure requirements that a CMSL holder dealing in specified capital markets products must comply with. For this purpose, “specified capital markets products” means capital markets products other than futures contracts, spot foreign exchange contracts for the purposes of leveraged foreign exchange trading and foreign exchange over-the-counter derivatives contracts. In particular, the CMSL holder must not open a trading account for a customer for the purpose of entering into transactions of sale and purchase of any specified capital markets products unless it has furnished the customer with a written risk disclosure document disclosing the material risks of the specified capital markets products, and receives an acknowledgement signed and dated by the customer that he has received and understood the nature and contents of the risk disclosure document. Further, the CMSL holder must not enter any transaction of sale or purchase of any specified capital markets products unless it has informed the customer whether it is acting in that transaction as a principal or agent and/or its intention to do so.

***When we deal with you as an accredited investor, we are not under any statutory obligation to provide you with the risk disclosures, and the capacity in which we act, in the manner contemplated under Regulation 47DA of the SFR. You are therefore not protected by the requirements under Regulation 47DA of the SFR.***

***Under the FAA and the regulations, notices and guidelines issued thereunder:***

- 14. Section 26(1)(c) of the FAA read with Regulations 4A(4)(c), (d), (e) and (6) of the Financial Advisers Regulations (“FAR”).** Section 26(1)(c) of the FAA read with Regulation 4A(4)(c), (d) and (e) of the FAR provides that where a principal wishes to appoint an individual as a provisional representative in respect of any financial advisory service, a principal is required to lodge with the MAS an undertaking to ensure that (a) the provisional representative is accompanied at all times by an authorised person when meeting any client or member of the public in the course of providing any financial advisory service, (b) the provisional representative sends concurrently to an authorised person all electronic mail that he sends to any client or member of the public in the course of providing any financial advisory service and (c) the provisional representative does not communicate by telephone with any client or member of the public when providing any financial advisory service, other than by telephone conference in the presence of an authorised person. An “authorised person” for these purposes refers to an appointed representative or a director of the principal, an officer of the principal whose primary function is to ensure that the provision of financial advisory service in question complies with the applicable laws and requirements of the MAS or

an officer of the principal appointed to supervise the representative in providing the financial advisory service.

***When we deal with you as an “accredited investor”, we are not under any statutory obligation to restrict the interactions with clients or members of public that may be undertaken by our provisional representatives in the course of providing any financial advisory service in the manner set out in Regulations 4A(4)(c), (d) and (e) of the FAR. You are therefore not protected by the requirements of Section 26(1)(c) of the FAA read with Regulations 4A(4)(c), (d) and (e) of the FAR.***

- 15. Regulation 28 of the FAR.** Regulation 28 exempts certain exempt financial advisers from having to comply with requirements set out in sections 35 to 38 and 45 of the FAA. Briefly, these requirements are as follows. Section 35 of the FAA imposes an obligation on a financial adviser not to make any false or misleading statement or to employ any device, scheme or artifice to defraud. Section 36 of the FAA requires a financial adviser to have a reasonable basis for any recommendation on an investment product that is made to a client. Section 37 of the FAA provides that the MAS may by regulations determine the manner in which a financial adviser may receive or deal with client's money or property or prohibit a financial adviser from receiving or dealing with client's money or property in specified circumstances or in relation to specified activities. Section 38 imposes an obligation on a financial adviser to furnish information about any matter related to its business to the MAS if required by MAS for the discharge of its functions under the FAA. Section 45 of the FAA provides for certain disclosure of interest requirements when a financial adviser sends a circular or other written communication in which a recommendation is made in respect of specified products (i.e. securities, specified securities-based derivatives contracts or units in a collective investment scheme).

***When we deal with you as an accredited investor, in the course of us providing advice or analyses on bonds, we will not be required to comply with the requirements set out in sections 35 to 38 and 45 of the FAA. You are therefore not protected by these requirements.***

- 16. Regulation 32C of the FAR.** Regulation 32C of the FAR exempts a foreign research house from having to hold a financial adviser's licence in respect of advising others by issuing or promulgating any research analyses or research reports concerning any investment product to any investor under an arrangement between the foreign research house and a financial adviser in Singapore, subject to certain conditions. These include a condition that where the research analysis or research report is issued or promulgated to a person who is not an accredited investor, expert investor or institutional investor, the analysis or report must contain a statement to the effect that the financial adviser in Singapore accepts legal responsibility for the contents of the analysis or report without any disclaimer limiting or otherwise curtailing such responsibility.

***When we deal with you as an accredited investor, we need not expressly accept legal responsibility for the contents of any research analysis or research report issued or promulgated to you pursuant to an arrangement between us and a foreign research house. We are also not limited by the requirement to not include a disclaimer limiting or otherwise curtailing such legal responsibility. You are therefore not protected by these requirements under Regulation 32C of the FAR.***

- 17. Section 34 of the FAA, MAS Notice on Information to Clients and Product Information Disclosure [Notice No. FAA-N03] and MAS Practice Note on the Disclosure of Remuneration by Financial Advisers [Practice Note No. FAA-PN01].** Section 34 of the FAA imposes an obligation on a financial adviser to disclose to its clients and prospective clients all material information relating to any designated

investment product recommended by the financial adviser and provides that MAS may prescribe the form and manner in which the information shall be disclosed. **“Material information”** includes the terms and conditions of the designated investment product and the benefits and risks that may arise from the designated investment product.

The MAS Notice on Information to Clients and Product Information Disclosure [Notice No. FAA-N03] sets out the standards to be maintained by a financial adviser and its representatives with respect to the information they disclose to clients. The Notice also sets out the general principles that apply to all disclosures by a financial adviser to its clients and the specific requirements as to the form and manner of disclosure that the financial adviser has to comply with in relation to, among others, section 34 of the FAA. This is supplemented by the MAS Practice Note on the Disclosure of Remuneration by Financial Advisers [Practice Note No. FAA-PN01], which provides guidance on the requirements imposed on a financial adviser in relation to disclosing the remuneration that it receives or will receive for making any recommendations in respect of an investment product or executing a purchase or sale contract relating to a designated investment product on their clients' behalf.

***As a result of our exemption from compliance with these requirements when we deal with you as an accredited investor, we are not under any statutory obligation to provide you with all material information on any designated investment product in the prescribed form and manner, e.g. the benefits and risks of the designated investment product and the illustration of past and future performance of the designated investment product. You are therefore not protected by the disclosure requirements in section 34 of the FAA and MAS Notice on Information to Clients and Product Information Disclosure [Notice No. FAA-N03] and the MAS Practice Note on the Disclosure of Remuneration by Financial Advisers [Practice Note No. FAA-PN01].***

- 18. Section 36 of the FAA and MAS Notice on Recommendations on Investment Products [Notice No. FAA-N16].** Section 36 of the FAA requires a financial adviser to have a reasonable basis for any recommendation on an investment product that is made to a client. The financial adviser is required to give consideration to the investment objectives, financial situation and particular needs of the client, and to conduct investigation on the investment product that is the subject matter of the recommendation, as is reasonable in all the circumstances. Failure to do so could, if certain conditions are satisfied, give the client a statutory cause of action to file a civil claim against the financial adviser for investment losses suffered by the client. The conditions are that the client suffers loss or damage as a result of doing a particular act (or refraining from doing a particular act) in reliance on the recommendation, where it is reasonable (having regard to the recommendation and all other circumstances) for the client to have done so in reliance on the recommendation.

The MAS Notice on Recommendations on Investment Products [Notice No. FAA-N16] sets out requirements which apply to a financial adviser when it makes recommendations on investment products to its clients. In particular, the Notice sets out: (i) the type of information the financial adviser needs to gather from its client as part of the “know your client” process; (ii) the manner in which the financial adviser should conduct its analysis of the client's financial needs and how it should present its investment recommendations; and (iii) documentation and record keeping requirements relating to this process. In this connection, a financial adviser is required to ensure that, before it makes any recommendation on an investment product which is neither listed nor quoted on an organised market, it has been informed by the product manufacturer of the investment product as to whether the investment product is a “Specified Investment Product” (“SIP”). The financial adviser is required to keep proper records of such information and accordingly convey this information to a client who intends to transact in the investment product. SIPs include collective investment schemes and structured notes. A financial adviser is required to conduct a

review of a client's knowledge and experience in derivatives for the purpose of making a recommendation to the client on, or allowing the client to transact in, a SIP which is approved in-principle for listing and quotation on, or listed for quotation or quoted on, an organised market ("**Listed SIP**"), before making a recommendation on any Listed SIP ("**Customer Account Review**"). Alternatively, if an investment product is an unlisted or unquoted SIP, prior to making a recommendation on such investment product, a financial adviser is required to conduct an assessment of the client's knowledge and experience in unlisted and unquoted SIPs ("**Customer Knowledge Assessment**"). In both cases, the financial adviser must take into account information on the client's educational qualifications, investment experience and work experience, where the client is a natural person. The financial adviser is required to comply with various procedures ("**Procedures**") depending on whether the client has the requisite knowledge and experience in the Listed SIP or the unlisted or unquoted SIP (as the case may be), including the provision of financial advice and/or obtaining senior management approvals.

A financial adviser is also required to furnish a client with certain prescribed risk warning statements before making a recommendation on any overseas-listed investment product ("**Overseas-Listed Investment Product**") for the first time on or after 8 October 2018 and obtain the customer's acknowledgement in respect of such risk warning statement.

***As a result of our exemption from compliance with these requirements when we deal with you as an accredited investor, we are not under any statutory obligation to ensure that we have regard to the information possessed by us concerning your investment objectives, financial situation and particular needs and have given consideration to and conducted investigation of the subject matter of any recommendation, and that the recommendation is based on such consideration and investigation. We are also not statutorily required to conduct a Customer Account Review or Customer Knowledge Assessment to determine your investment experience and knowledge (which we would otherwise have been required to conduct if you are a natural person), nor are we required to comply with the Procedures or provide you with the prescribed risk warning statement for Overseas-Listed Investment Products. Further, you will not be able to rely on section 36 of the FAA in any claim against us for losses that may be suffered in respect of any investment that we may have recommended to you. You are therefore not protected by the requirements of section 36 of the FAA and MAS Notice on Recommendations on Investment Products [Notice No. FAA-N16].***

19. **Section 45 of the FAA.** Section 45 of the FAA provides that when sending a circular or other written communication in which a recommendation is made in respect of specified products (i.e. securities, specified securities-based derivatives contracts or units in a collective investment scheme), a financial adviser is required to include a concise statement, in equally legible type, of the nature of any interest in, or any interest in the acquisition or disposal of, those specified products that it or any associated or connected person has at the date on which the circular or other communication is sent. Such circular or written communication must be retained by the financial adviser for five years.

***As a result of our exemption from compliance with section 45 of the FAA when we deal with you as an accredited investor, we are not under any statutory obligation to include such a statement of interest in specified products in any written recommendation or document that we may send to you. You are therefore not protected by the requirements of section 45 of the FAA if no disclosure is made of any interest that we or any associated or connected person may have in the specified products that we may recommend in such document.***

20. **Sections 47 and 48 of the FAA, and MAS Notice on Requirements for the Remuneration Framework for Representatives and Supervisors ("Balanced Scorecard Framework") and Independent Sales**



**Audit Unit [Notice No. FAA-N20] (“BSC Notice”) and MAS Guidelines on the Remuneration Framework for Representatives and Supervisors (“Balanced Scorecard Framework”), Reference Checks and Pre-Transaction Checks [Guideline No. FAA-G14] (“BSC Guidelines”).** Section 47 of the FAA provides that a financial adviser must establish and maintain a remuneration framework that contains terms consistent with the requirements prescribed by MAS for the purpose of (a) reviewing and assessing the performance of its representatives and supervisors; and (b) determining the remuneration of its representatives and supervisors. The financial adviser must review and assess the performance, and determine and pay the remuneration, of its representatives and supervisors in accordance with such remuneration framework.

Section 48 of the FAA provides that a financial adviser must have an independent sales audit unit that reports to the board of directors and chief executive officer of the financial adviser or such unit determined by the board of directors or chief executive officer which is independent from all units of the financial adviser which provide financial advisory services. Such independent sales audit unit is required to audit the quality of the financial advisory services provided by the representatives of the financial adviser and to carry out the functions and duties prescribed by MAS, in the prescribed manner.

The BSC Notice sets out the requirements in relation to the design and operation of the balanced scorecard framework which a financial adviser is required to put in place in their remuneration structures for their representatives and supervisors, and the independent sales audit unit. The BSC Guidelines provide general guidance on some of the requirements of the BSC Notice, such as the post-transaction checks and classification of infractions by the independent sales audit unit. In addition, the BSC Guidelines set out the measures to be applied to all existing and newly recruited representatives who have been assigned a balanced scorecard grade of “E” and all supervisors who have been assigned a balanced scorecard grade of “Unsatisfactory” under the balanced scorecard framework, as well as obtaining and sharing of information on the representatives’ and supervisors’ balanced scorecard grades during reference checks. The BSC Guidelines also set out the MAS’ expectation for a financial adviser to conduct pre-transaction checks to minimise the impact of the balanced scorecard framework on its representatives and supervisors.

***As a result of our exemption from compliance with these requirements when we deal with you (if you are a natural person) as an accredited investor, we are not under any statutory obligation to either (a) establish or maintain such a remuneration framework, or to review and assess the performance, and determine and pay the remuneration, of our representatives and supervisors in accordance with such a remuneration framework, or (b) to have an independent sales audit unit to audit the quality of the financial advisory services provided by our representatives. You are therefore not protected by the requirements of sections 47 and 48 of the FAA, the BSC Notice and the BSC Guidelines.***

21. **Regulation 18B of the FAR.** Regulation 18B of the FAR provides that before selling or marketing certain new products, a financial adviser is required to carry out a due diligence exercise to ascertain whether such new product is suitable for the targeted client. The due diligence exercise must include an assessment of several areas, including (i) an assessment of the type of targeted client the new product is suitable for and whether the new product matches the client base of the financial adviser; (ii) the key risks that a targeted client who invests in the new product potentially faces; and (iii) the processes in place for a representative of the financial adviser to determine whether the new product is suitable for the targeted client, taking into consideration the nature, key risks and features of the new product. The financial adviser is prohibited from selling or marketing any new product to any targeted client unless every member of its senior management has, on the basis of the result of the due diligence exercise, personally satisfied

himself that the new product is suitable for the targeted client and personally approved the sale or marketing of the new product to the targeted client. "Targeted client" excludes accredited investors.

***As a result of our exemption from compliance with Regulation 18B of the FAR when we deal with you as an accredited investor, we are not under any statutory obligation to carry out a due diligence exercise to ascertain whether any new product we wish to sell or market to you is suitable for you. You are therefore not protected by the requirements of Regulation 18B of the FAR.***

**22. Regulation 3(2)(a)(ii) of the Financial Advisers (Complaints Handling and Resolution) Regulations 2021 ("CHR Regulations").** Regulation 3(2)(a)(ii) of the CHR Regulations provides that the CHR Regulations apply to any complaint that is made on or after 3 January 2022 by any client or prospective client of a financial adviser (whether licensed or exempt) who, at the time when the complaint is made, is not an accredited investor, expert investor or institutional investor.<sup>13</sup> The CHR Regulations set out the requirements for a financial adviser in relation to the handling and resolution of complaints made by retail clients and prospective retail clients who are natural persons (including, for the avoidance of doubt, trustees and individual proprietors of sole proprietorships). For this purpose, a complaint refers to a complaint made by a named client or named prospective client containing an allegation of any conduct which, if true, may constitute a contravention of a business conduct requirement or an unfair practice in relation to the provision of a financial advisory service.

Where the CHR Regulations are applicable, a financial adviser must: (a) establish a unit for handling and resolving complaints, comprising of officers and employees who are not directly involved in providing any financial advisory service (the "**CHR Unit**"), and ensure that any complaint received by it is handled or resolved by the CHR Unit or a person under the supervision of the CHR Unit; and (b) establish and comply with a process for handling and resolving complaints (the "**CHR Process**"). A financial adviser must ensure that the CHR Process provides for: (i) the assessment of the merits of each complaint; (ii) the criteria for determining whether a complaint should be referred to its senior management for them to decide on the response to the complaint; and (iii) a reasonable timeframe for handling and resolving complaints.

The CHR Process must include procedures for the following matters: (a) acknowledging receipt of the complaint and providing the complainant with a written notice summarising the financial adviser's CHR Process within two business days; (b) interviewing of the complainant; (c) reviewing of the complaint and completion of such review; (d) ensuring that the complainant is kept informed of the complaints handling status; and (e) sending the complainant its final response to the complaint or a written response setting out certain matters within 20 business days. Where a complaint is rejected, the financial adviser must provide the complainant with written reasons for the rejection; and (f) where the complainant accepts an offer of redress or remedial action, paying the money offered as redress or carrying out of remedial action.

A financial adviser is also required to appoint member(s) of its senior management who are not directly involved in the provision of any financial advisory service to be responsible for the oversight of compliance with the CHR Regulations, and to ensure that information on its CHR Process, including information on how to make a complaint and the contact details of the CHR Unit, is available to and can be easily accessed by members of the public.

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<sup>13</sup> Transactions entered into before you opt out of your accredited investor status will not be affected by the change in status. We will continue to deal with you as if you were an accredited investor in respect of any transaction entered into with you prior to your change in status.



A financial adviser must establish a system to record, track and manage complaints, and keep a record of each complaint received for at least five years after the date on which the complaint is deemed to be resolved. It also has to prepare half-yearly reports setting out the complaints received and the actions undertaken to resolve each complaint and submit the reports to MAS.

***When we deal with you (if you are a natural person) as an accredited investor, the CHR Regulations will not apply to any complaints we receive from you ("your complaints"). As a result, we are not statutorily obliged to handle and resolve your complaints according to the requirements under the CHR Regulations. In particular, we are not under any statutory obligation to: (a) establish a CHR Unit, or ensure that your complaints are resolved by the CHR Unit or a person under the supervision of the CHR Unit; (b) establish or maintain a CHR Process for handling and resolving complaints in the prescribed manner, or ensure that your complaints are handled and resolved in accordance with the CHR Process; (c) provide reasons for rejecting your complaints; or (d) keep a record of, track or manage your complaints. Further, we are not statutorily obliged to (i) appoint member(s) of our senior management to be responsible for compliance with the CHR Regulations; (ii) ensure that the prescribed information on our complaints handling and resolution process is available to and easily accessible by members of the public; or (iii) include your complaints in any reports submitted to the MAS for the purposes of the CHR Regulations. You are therefore not protected by the requirements of the CHR Regulations.***